



Mayor Richard E. Holman

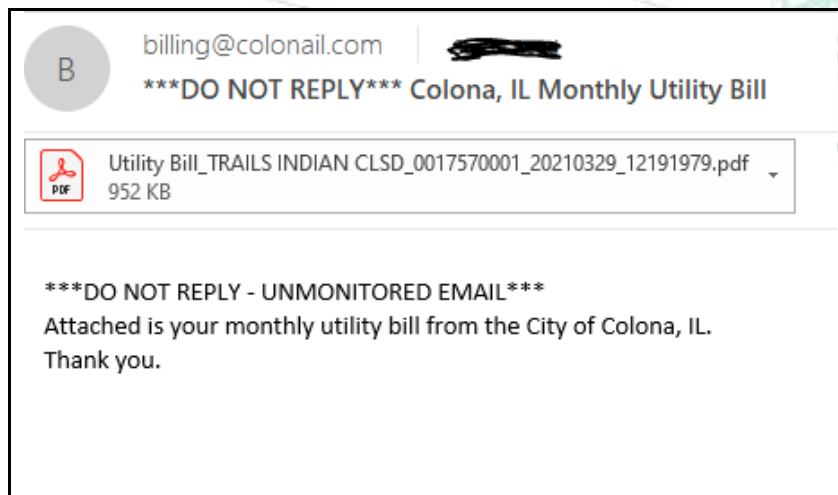
100 E. 9th Ave
PO Box 170
Colona, IL 61241
Phone: (309) 792-0571

Barbara J. Winegar, City Clerk

Trouble receiving your e-bill?

Please check the following for key things to be on the lookout for regarding your e-bill:

1. The email address your bill will be coming from is **billing@colonail.com**
2. Your bill will be an attached PDF document inside the email.
 - The saved name of the PDF attachment will include the following:
 - Utility Bill,
 - The Name on the account,
 - Account number,
 - Date in which the bill was created.
3. The subject line of the email will have: *****DO NOT REPLY*** Colona, IL Monthly Utility Bill**
4. The body of the email will read as follows:
*****DO NOT REPLY - UNMONITORED EMAIL*****
Attached is your monthly utility bill from the City of Colona, IL.
Thank you.
5. Below is a snap shot of what the email will look like with all the details listed above.



If you are not receiving your e-bill in your inbox directly. Please check your spam/junk mail folders and filters. Any and all words given above can be used in your email settings to allow your e-bill to come through.

If you have a new email address you wish to have your bill sent to instead please let us know.