

Colona Police Department

Mission Statement

We, the officers of the Colona Police Department, dedicate ourselves to serve the citizens within our jurisdiction and endeavor to treat all people in a fair and impartial manner.

We, commit ourselves to the police effort for the protection of all life and property. With close community involvement, we strive to improve the quality of life for all people.

We, hold ourselves to the highest standards of conduct and ethics as we regard it an honor to hold public trust.

We, regard our employees as the most important asset to our organization. As such, we encourage the intellectual and physical development for our people through training and education.



Colona Police Department

215 1st Street
Colona, IL 61241

Office: 309-792-1511
Fax: 309-792-5526

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Compliment and Complaint Procedure

How to compliment the actions or performance of a Colona Police Department Employee?

Call the Police Department at 309-792-1511 or stop by the department and ask to speak to a supervisor and verbally communicate your thanks.

Write a letter or send an email to the Colona Police Department commending the employee.

Complete the Commendation/Complaint form that can be picked up from our front entry.

Commendation letters are forwarded to the Department member and a copy is placed in the employee's permanent personnel file.

What is considered a personnel complaint?

A complaint of wrong doing or inappropriate action on the part of any employee of the Colona Police Department.

How do I file a complaint against a Police Department employee?

When a person has a complaint against a police department employee (sworn or civilian), the complaint may be filed in person with a supervisor, or by completing the citizen commendation/ complaint form and sending it to the Chief of Police. This form is available at the front window at the Colona Police Department.

What type of complaints will not be taken?

Complaints alleging disagreements on traffic or parking tickets, or probable cause for an arrest are examples of complaints that may not be taken. These decisions are for the court to decide and generally are not subject to review by the Colona Police Department.

What if the allegation/complaint turns out to be false?

If a complaint is made on a good faith belief of truth and the Department member is later exonerated, the case will be ended. However, if it is determined that the allegation was intentionally falsely made or intended to discredit or embarrass the Department member, you may be subject to criminal charges or a civil suit.

Will the Police Department employee be told about the complaint?

Yes. As in the case with any potentially punitive process, the accused is afforded the right to know what he/she is accused of... This is done in fairness to the employee just as it is for any other person.

Who is responsible for investigating complaints?

In most cases, a supervisor specially trained in these types of investigations will conduct the investigation with the disposition of each case being reviewed by the Chief of Police.

How long will the investigation take?

Whenever possible, the investigation will be concluded within 30 days unless unusual circumstances warrant an extension. The Department will make every effort to keep the complainant advised of the progress of the investigation. Once the investigation is completed, the complainant will be notified if known.

Will I be told how the complaint was resolved?

Both the complainant if known, and accused employee will be notified of the results. Because of privacy laws, specific facts of the case will not be revealed. It is possible that some allegations may be sustained, and others not sustained based on the investigation.